

# Code of Conduct

Demonstrate honesty, integrity, and professionalism at all times

Abide by the Code of Conduct and applicable laws, regulations, policies, and procedures

Honor patients' rights

Provide quality care

Provide medically necessary care

Preserve confidentiality and information security

Use social media and technology responsibly

Support diversity and inclusion

Work safely

Compete fairly

Record and report information accurately

Document, code, bill, and collect appropriately

Do not do business with excluded individuals or entities

Cooperate with inquiries, audits, and investigations

Use resources responsibly

Conduct political activity and fundraising appropriately

Disclose and appropriately manage conflicts of interest

Prohibit bribes, kickbacks, or payment for referrals

Prohibit certain inducements affecting patient choice

Report compliance concerns without fear of retaliation

## Questions or Concerns

Anonymously report a concern through the Hotline by telephone **(1-800-362-2921)**, online ([hotline.unchealthcare.org](https://hotline.unchealthcare.org)), or mobile app.

