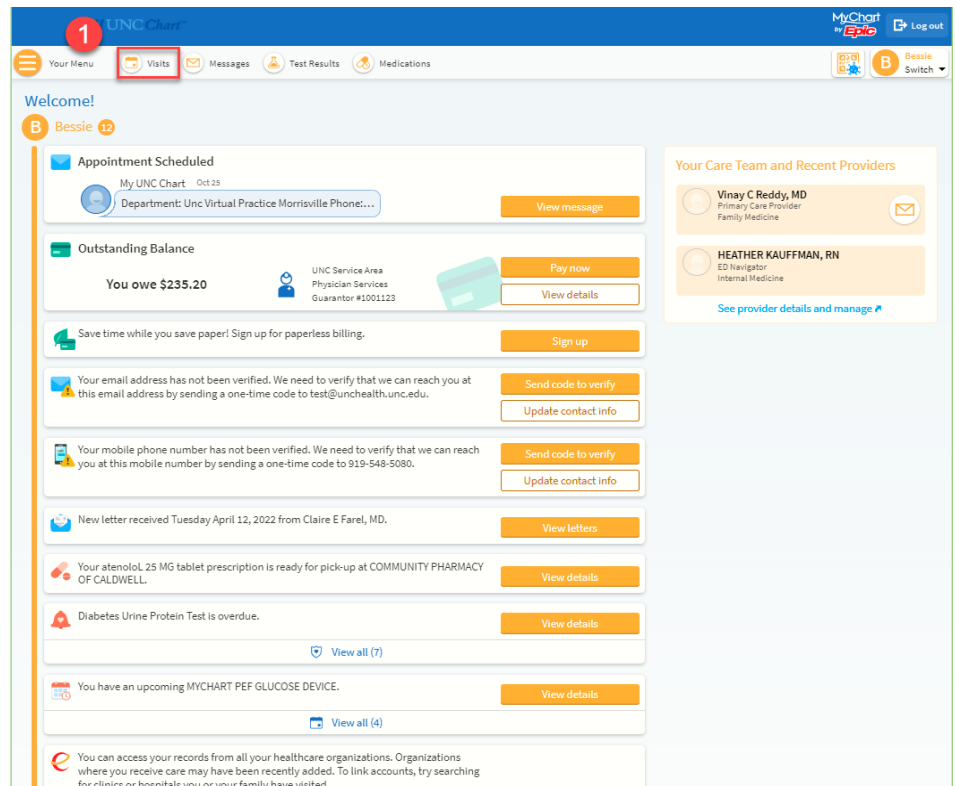


myUNC Chart™

Instructions for how to schedule a Video Visit using My UNC Chart

- 1 After logging into My UNC Chart, select **Visits**.



2

Click on the **Schedule an appointment** button.

The screenshot shows the 'myUNCchart' interface. At the top, there's a navigation bar with 'MyChart by Epic' and a 'Log out' button. Below that, a 'Your Menu' section includes 'Visits', 'Messages', 'Test Results', and 'Medications'. The main heading is 'Appointments and Visits', with a sub-section for 'Upcoming Visits' that currently displays 'There are no upcoming visits to display.' Below this is the 'Past Visits' section, filtered for 'Last 3 Months'. It contains a grid of appointment cards for various dates and providers, such as 'OCT 25 2022 Appointment' and 'SEP 16 2022 Immunization (Missed)'. A red circle with the number '2' is placed over the 'Schedule an appointment' button in the top right of the main content area.

3

Under the **Tell us why you're coming in** column, select **Schedule a Video or Phone Appointment with Your provider.**

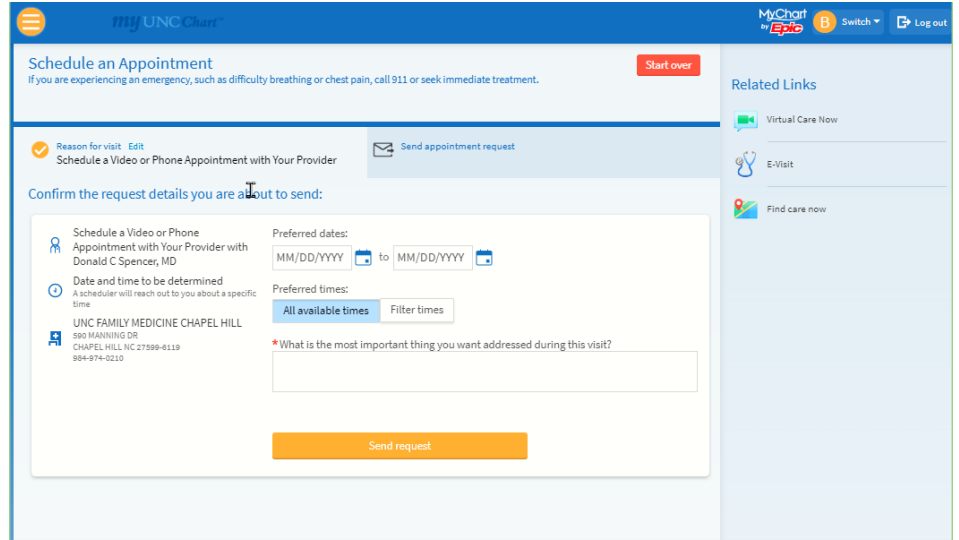
The screenshot shows the 'Schedule an Appointment' page. It has a header with 'myUNCchart' and 'MyChart by Epic'. The main heading is 'Schedule an Appointment' with a sub-note: 'If you are experiencing an emergency, such as difficulty breathing or chest pain, call 911 or seek immediate treatment.' Below this, there are two columns: 'Schedule with a specific provider' and 'Tell us why you're coming in'. The 'Tell us why you're coming in' column contains several buttons, with 'Schedule a Video or Phone Appointment with Your Provider' highlighted by a red box and a red circle with the number '3'. A red arrow points from the circle to the button. Other buttons include 'Request an Appointment', 'Covid-19 TEST', 'Allergy Shot', 'Schedule a Video or Phone Appointment with UNC Virtual Practice', 'Mammography Screening', 'Covid-19 VACCINE', and 'Flu Shot'. A 'Related Links' section on the right includes 'Virtual Care Now', 'E-Visit', and 'Find care now'.



Answer a few questions, and then click **Accept and Continue**.



Select your preferred date and time, and be sure to describe the most important item you want addressed during your visit. Click the **Send request** button. A staff member will contact you to complete the scheduling process.



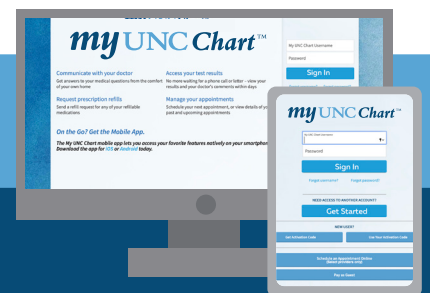
If you have questions, please call
UNC Health Outpatient Access Center
888-996-2767.

STAY WELL

CONNECTED

LEARN MORE *and* SIGN UP at MYUNCCHART.ORG

If you have questions, please call 888-996-2767.



Download the free MyChart app