



UNC Financial Assistance

Conveniently apply for UNC Health financial assistance through your existing My UNC Chart account or a new one you create. My UNC Chart is a secure, online patient portal where you can apply for financial assistance, submit documents, and more. <https://myuncchart.org/>

Step 1 – Log In

Log into your My UNC Chart account. Select Menu. Select Financial Assistance.

Step 2 – Personal Info

Read the instructions carefully. To learn more about Financial Assistance eligibility select the link **Click here for more information.**

A screenshot of a web form titled "Am I Eligible for Financial Assistance?". Below the title is a link "Click here for more information". The form contains two identical questions in Spanish: "¿Tengo idoneidad para asistencia financiera?". At the bottom of the form are two buttons: "Next" (orange) and "Cancel" (white with a red border).

Once you have read the instructions you are ready to select Next.

Step 3 - Income

On the income screen you will include information that is important to determine your eligibility. Please follow these steps:

1. Add the number of members in your household.

*How large is your household?

Include all the people in your household that you provide financial support. This may include yourself, spouse, children, or other people you claim as a dependent on your taxes.

2. *Optional* Enter your household income. Household income is calculated from the supporting documents you submit, not the information entered here.

Your household's income

Select all of the income items from the list below that apply to you and people in your household. Enter the gross amount.

Pay Stub \$200.00 / Weekly

[+ Add income](#)

3. Upload all required supporting documents. Please do not skip this step. Documentation is required to determine your eligibility. Review the list of Required Documents by clicking on the **Required Documents** link.

Supporting Documents Required

To determine eligibility for Financial Assistance, upload all required supporting documents for yourself and adult dependents in your household. Incomplete documentation will delay the application decision. The list of supporting documents can be found at the link below. The Application will be available on the next screen.

[Required Documents](#)

When you have gathered all of the documents that apply to your household, upload the documents by selecting the **Add a Document** button.

You can attach up to 99 files. The allowed file types are BMP, GIF, JPEG, JPG, PDF, PNG, TIF, TIFF. The maximum file size is 4 MB for images and documents.

 [Add a document](#)

[Next](#)

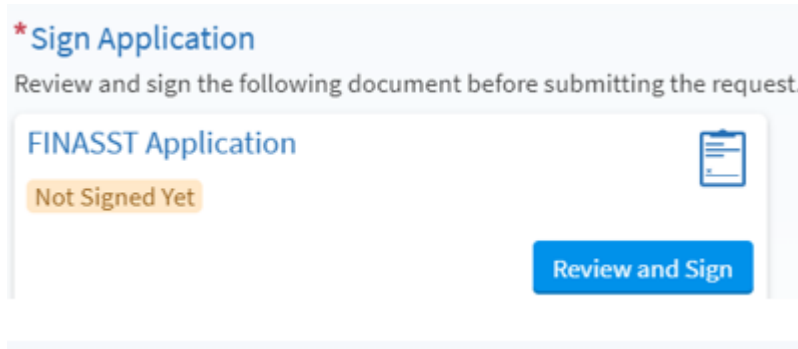
[Back](#)

[Cancel](#)

Once you have uploaded documents you are ready to select Next.

Step 4 – Review

Complete and sign the Financial Assistance Application. Select the button **Review and Sign**.



* Sign Application

Review and sign the following document before submitting the request.

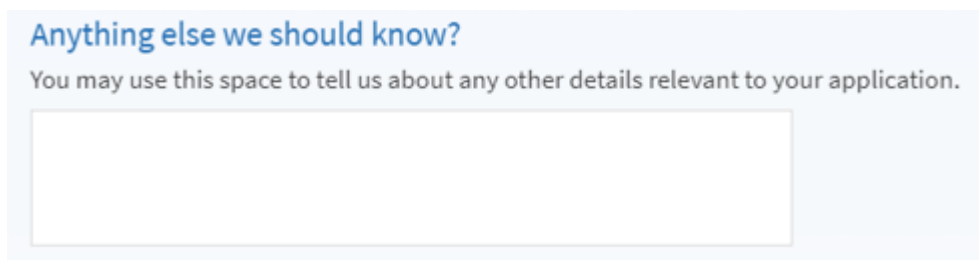
FINASST Application

Not Signed Yet

Review and Sign

The application will open. Complete each section. Once the application is complete you can add your electronic signature and the date. Close the application.

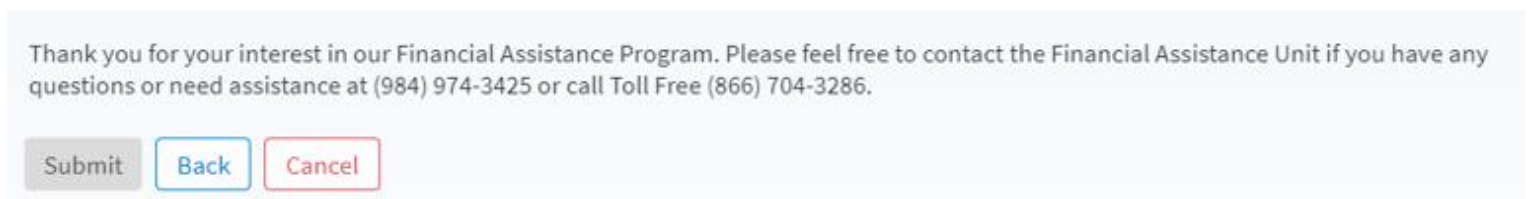
Provide additional details regarding your application in the space provided.



Anything else we should know?

You may use this space to tell us about any other details relevant to your application.

When the application is complete, you are ready to submit.



Thank you for your interest in our Financial Assistance Program. Please feel free to contact the Financial Assistance Unit if you have any questions or need assistance at (984) 974-3425 or call Toll Free (866) 704-3286.

Submit Back Cancel

Please allow 6 weeks for processing. If additional information is required to make a decision, you will be contacted by mail, my chart, or phone.

For questions or additional support, contact the Financial Assistance Unit Customer Call Center at (984) 974-3425 or toll-free at (866) 704-5286. Hours of Operation are Monday – Thursday 8:30 a.m. – 4:30 p.m. and Friday 8:30 a.m. – 12:30 p.m.